



## Terms and Conditions of the FoneYam Specially Selected Airtime & Voucher Promotion.

1. The promoter of the Promotion is Tenacity, a division of Pepkor Trading (Pty) Ltd ("the Promoter").
2. The name of the promotion is "FoneYam Specially Selected Airtime & Voucher Promotion" ("the Promotion").
3. **The Promotion will run from Thursday, 6 February 2025 until Monday, 10 March 2025** (both days included) ("the Promotion Period"), subject to these terms and conditions.
4. The Promotion is exclusive to FoneYam customers within South Africa who received an SMS from FoneYam informing them of the Promotion offer ("Selected FoneYam customers").
5. The Promotion offer will be either an offer to –
  - 5.1 Receive R250 airtime ("the Airtime"); or
  - 5.2 A PEP or Ackermans voucher to the value of R250 ("the Voucher) upon fulfilment of the Conditions.
6. In order to qualify to receive the Airtime or Voucher, a Selected FoneYam Customer must apply for and activate a new FoneYam rental agreement during the Campaign Period ("the Conditions"). Should a Selected FoneYam Customer activate their new FoneYam rental agreement after the Promotion Period, such Selected FoneYam Customer shall not be eligible to receive the Airtime or Voucher.
7. Where Selected FoneYam Customers receive the Voucher offer, the Voucher brand will be determined by the store where the FoneYam device was activated (i.e. if activated at a PEP, a PEP voucher will be received).
8. Both the Airtime and the Voucher will be distributed via SMS, to the FoneYam cell number linked to the new FoneYam rental agreement. It is the responsibility of the Selected FoneYam Customer to keep his / her Airtime and/or Voucher codes safe, and the Promoter shall have no liability to the Selected FoneYam Customer should someone other than the Selected FoneYam Customer use the Airtime or Voucher codes.
9. The Ackermans or PEP Voucher must be utilised in accordance with the respective retailers rules regarding the use and expiry of vouchers ("Retailer Voucher Rules"). The Promoter shall not be liable to Selected FoneYam Customers should the Voucher not be used in accordance with the Retailer Voucher Rules.
10. Selected FoneYam Customers will receive their Airtime or Voucher, as the case may be, within 7 business days (excluding weekends and public holidays) after the new FoneYam rental agreement has been activated.
11. By applying for and activating a new FoneYam rental agreement and/or accepting the Airtime and Voucher, after having received the Promotion offer, you agree to be bound by these terms and conditions.
12. The Promoter reserves the right to exclude any Selected FoneYam Customer from this promotion or to withhold distributing the Airtime or Voucher, should the Promoters become aware that a Selected FoneYam Customer is:
  - 12.1. a director, member, business partner, employee, agent or consultant of the Pepkor group of companies, its affiliates/divisions/subsidiaries or any other person who supplies goods or services in connection with the Competition;
  - 12.2. a spouse, life partner, parent, child or sibling, immediate family member, business partner or associate of the persons specified above.
13. The Airtime and the Voucher are non-transferable and cannot be exchanged for cash.
14. The Promoter shall not be liable, to the extent permitted by law, for any injury, loss, expense or damage a Selected FoneYam Customer may suffer as a result of and will also not be responsible or liable for any further expenses or fees required for the purpose of using, applying or enjoying the Airtime and Vouchers offered as part of this campaign.
15. The Promoters reserve the right to refuse the payment of the offer to any Selected FoneYam Customer, regardless of the successful entry into the Promotion, who it decides (in its sole discretion) has violated the terms and conditions of this Promotion, or who has participated herein using suspected fraudulent means or dishonest information.
16. The Promoter reserves the right to vary, suspend, postpone or terminate the Promotion and any offers, or any aspect thereof, for any reasons whatsoever at any time and without notice. In such event, you hereby waive any rights or expectations which you may have against the Promoter and acknowledge that you will not have any recourse or claim of any nature against the Promoter.
17. These Terms and Conditions are also available by phoning (021) 928 1000 (standard Telkom rates apply) and at [www.foneyam.co.za](http://www.foneyam.co.za).